



Who we are

Our company, **KewauKnee LLC**, is based in Kewaunee, Wisconsin, operating under the trade name Bestkneepillows.com. Our pillows are manufactured in Manitowoc, Wisconsin by WI Molding LLC. Visit our website at <https://bestkneepillows.com>. We also own a range of additional domains, including: *bestkneepillows.com, bestkneepillow.com, bestkneepillows.shop, bestkneepillows.org, best-knee-pillows.com, bestkneepillows.store, bestkneepillows.club, bestkneepillows.net, and bestkneepillows.xyz.*

Medical Disclaimer for Kneez Peace® Pillows and Sea-Leg™ Pillows.

Information provided by Bestkneepillows.com is for general informational purposes only and is not intended as medical advice. While our knee pillows are designed to enhance comfort and support, individual needs may vary. Please consult with a healthcare provider before using any knee pillow, especially if you have pre-existing health conditions, injuries, or are experiencing pain.

Bestkneepillows.com makes no claims regarding the treatment, prevention, or cure of any medical conditions. Any modifications to your current sleep, posture, or body alignment should be discussed with a healthcare professional.

By using our pillows, you acknowledge that you do so at your own risk. We are not responsible for any injury, discomfort, or adverse effects that may occur as a result of using our products. Always follow the instructions for proper use and care.

If you experience any discomfort, pain, or worsening of symptoms while using our knee pillows, discontinue use immediately and seek medical attention.

Our Website & Online Ordering

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Who we share your data with

If you request a password reset, your IP address will be included in the reset email. When processing payments, some of your data will be passed to PayPal, including information required to process or support the payment, such as the purchase total and billing information. Please see the [PayPal Privacy Policy](#) for more details.



How long we retain your data

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Where your data is sent

Visitor comments may be checked through an automated spam detection service.

We collect information about you during the checkout process on our store.

What we collect & store

While you visit our site, we'll track:

- Products you've viewed: we'll use this to, for example, show you products you've recently viewed
- Location, IP address and browser type: we'll use this for purposes like estimating taxes and shipping
- Shipping address: we'll ask you to enter this so we can, for instance, estimate shipping before you place an order, and send you the order!

We'll also use cookies to keep track of cart contents while you're browsing our site.

When you purchase from us, we'll ask you to provide information including your name, billing address, shipping address, email address, phone number, credit card/payment details and optional account information like username and password. We'll use this information for purposes, such as, to:

- Send you information about your account and order
- Respond to your requests, including refunds and complaints
- Process payments and prevent fraud
- Set up your account for our store
- Comply with any legal obligations we have, such as calculating taxes
- Improve our store offerings
- Send you marketing messages, if you choose to receive them



If you create an account, we will store your name, address, email and phone number, which will be used to populate the checkout for future orders.

We generally store information about you for as long as we need the information for the purposes for which we collect and use it, and we are not legally required to continue to keep it. For example, we will store order information for XXX years for tax and accounting purposes. This includes your name, email address and billing and shipping addresses.

We will also store comments or reviews, if you choose to leave them.

Who on our team has access

Members of our team have access to the information you provide us. For example, both Administrators and Shop Managers can access:

- Order information like what was purchased, when it was purchased and where it should be sent, and
- Customer information like your name, email address, and billing and shipping information.

Our team members have access to this information to help fulfill orders, process refunds and support you.

Payments

We accept payments through PayPal. When processing payments, some of your data will be passed to PayPal, including information required to process or support the payment, such as the purchase total and billing information.

Please see the [PayPal Privacy Policy](#) for more details.